



E-Bulletin from National Association for Patient Participation Issue Number 120 July 2017



1. Latest N.A.P.P. News

- **Annual Conference “Patients, Power and Partnerships”:** This year’s event was one of the best we have held in recent years. Feedback from delegates, speakers and from our own trustees was very positive indeed. It was heartening to see that many of the patients attending on behalf of PPGs from far and wide were much better informed than in some previous years about developments in the NHS and social care, locally and nationally. They asked speakers challenging questions and raised thought-provoking ideas and suggestions for N.A.P.P. trustees to consider.

View the video footage on the N.A.P.P. website at www.napp.org.uk/conference.html of

- the two keynote speeches and the questions which followed
- the Soapbox session,
- presentations by the Corkill award winners and runners up and
- the thought provoking summing up by our Patron Sir Denis Pereira Gray

Also available at www.napp.org.uk/2017conference.html (a password-protected members-only page) are the PowerPoint presentations of the two keynote speakers and those used by facilitators of workshops on social prescribing and on use of social media by PPGs. To access these, you will be prompted to enter your PPG member login.

2. Self Care Week 13 -19 November: Embracing Self Care for Life

Self Care is the actions that individuals take for themselves, on behalf of and with others in order to develop, protect, maintain and improve their health, wellbeing or wellness. [The Self Care Forum](#) aims to further the reach of self care and embedding support for this it into everyday life, across communities, families and generations.

- The annual [Self Care Week](#) is the national campaign to raise awareness of how people can take care of their own health whether it is to prevent disease or illness, understand how to look after minor ailments or how to manage long term conditions. For further ideas on how to run Self Care Week please see “[Case Studies and Practical Advice.](#)” Resources, including logos, are available [here](#) in communications document with key messages, ideas and tips.
- **European Antibiotics Awareness Day 18th November:** Antibiotic resistance is one of the biggest threats facing us today. Prudent use of antibiotics can help to stop resistant bacteria and keep antibiotics effective for use of future generations.

3. How good is your Clinical Commissioning Group?

NHS England has published its annual assessment of CCGs for 2016/17. In March 2016, the [CCG improvement and assessment framework](#) was published. This framework describes that CCGs will receive an annual assessment by NHS England derived from their performance in indicators across 29 areas, including an assessment of CCG leadership and financial management. The [assessment](#) provides an overall rating for each CCG, ranging from “Outstanding” to “Requires improvement”. It shows an overall picture of improvement during a challenging year, with improvements in each of the clinical priority areas identified in “Next Steps on the NHS Five Year Forward View” i.e. cancer, mental health and dementia. NHS England has introduced measures to support CCGs to achieve the clinical priorities.

4. CCGs to be rated for patient and public participation

NHS England has developed a new indicator of patient and public participation as part of its statutory annual assessment of CCG performance. The red/amber/green rating will be based on CCG annual reports (2016/17) and other publicly available information. The rating scheme follows publication in April of revised statutory [guidance for CCGs](#) and NHS England commissioners on patient and public participation in commissioning health and care. The ratings are expected to be published this summer.

5. Checklist for recruiting CCG lay members

Lay members should bring an essential independent perspective to the clinical commissioning group (CCG) governing body – being separate to the day-to-day running of the organisation means that they can see it as it is seen from the outside. Some PPG members are CCG lay members and others have asked questions about the recruitment process for these posts. This [checklist](#) from the NHS Clinical Commissioners (NHSCC) Lay Members Network is the first in a series looking at different aspects of the lay member role. Aimed at CCG chairs, members of the CCG governing body and lay members, it provides a series of questions that can be asked to start conversations about recruitment and succession planning

6. All GP surgeries to have Wi-Fi by Christmas

The roll-out of NHS Wi-Fi to primary care has now moved into its second phase which will see free Wi-Fi available to both patients and staff in all GP surgeries by 31 December 2017. Free Wi-Fi for patients will allow them access to health and social care resources, online tools and services, empowering self-care and helping them to make informed decisions about their health care. Further [information](#) about the GP IT programme can be found on the NHS England website

7. Meningitis and Septicaemia Vaccine for teenagers

Public Health England is calling for more take up in eligible young people of the MenACWY vaccine, which protects against deadly meningitis and septicaemia. Parents are being reminded this summer to encourage 18 year old children to get vaccinated. Those who have left school this summer, or aged 17 to 18 and are not in school (born between 1 September 1998 and 31 August 1999) are now eligible. The MenACWY jab has been 100% effective in protecting against four strains of meningococcal disease. The disease can be fatal and MenW is one of the most aggressive and life threatening forms. Many survivors are left with life changing disabilities, including brain damage and loss of limbs. [More....](#)

8. New Carers Leaflet

The Care Quality Commission and National Federation of Women's Institutes have published a leaflet for family members that care for a relative. The leaflet sets out what carers should expect from a good hospital and aims to encourage them and the family members they care for to share their experiences of care. Carers are often an expert source of knowledge about the needs and behaviour of their loved one. Carers also have certain rights that are set out in the NHS Constitution. However, we know that in too many situations, hospitals are not providing adequate family or carer support. [More....](#)

9. N.A.P.P. website: Don't miss out this useful benefit of belonging to N.A.P.P!

Our website Member pages contain **key resources available only to affiliated PPGs and CCGs**. For login details, **visit the website, click on Members and use screen instructions**. We recommend each PPG to establish a generic group email address as the username for the login.

10. Reminders: Please email this bulletin to fellow members promptly. We do not send hard copies of e-bulletins. All previous bulletins can be found at <http://www.napp.org.uk/ebulletins.html>

Edith Todd, Trustee, July 2017

